



SUBSCRIPTION TERMS

TurnRPM Car Pricing & Inventory Management Platform

Effective Date: January 16, 2026

These Subscription Terms ("Subscription Terms") are part of and incorporated into the TurnRPM Terms of Service ("Agreement"). These Subscription Terms govern the pricing, billing, and subscription-specific terms for your use of the TurnRPM platform. Capitalized terms not defined herein have the meanings set forth in the Agreement.

1. SUBSCRIPTION PLANS

TurnRPM offers the following subscription plans. All plans include unlimited users and are priced per vehicle, not per user.

1.1 Free Trial

Price: \$0 for 7 days

Vehicles Included: 25 vehicles

Features: Full platform access for 7 days

Credit Card: Required at signup

Post-Trial: Automatically converts to Starter plan (\$99/month) unless cancelled before trial ends

1.2 Starter Plan

Target Users: Independent dealers, pilots

Monthly Price: \$99/month (no contract)

Annual Price: \$83/month (\$990/year, billed annually) — includes 2 months free

Vehicles Included: 150 vehicles/month

Overage Rate: \$1.00 per vehicle over the included limit

1.3 Growth Plan

Target Users: Most single rooftop dealerships

Monthly Price: \$299/month (no contract)

Annual Price: \$249/month (\$2,990/year, billed annually) — includes 2 months free

Vehicles Included: 1,000 vehicles/month

Overage Rate: \$0.50 per vehicle over the included limit

Additional Features: Inventory Turn RPM Tool

1.4 Pro Plan

Target Users: Scaling teams, multi-rooftop operations

Monthly Price: \$549/month (no contract)

Annual Price: \$458/month (\$5,490/year, billed annually) — includes 2 months free

Vehicles Included: 2,500 vehicles/month

Overage Rate: \$0.25 per vehicle over the included limit

Additional Features: Custom integrations, Inventory Turn RPM Tool

2. PRICING SUMMARY

The following table summarizes our subscription pricing:

Plan	Monthly	Annual	Vehicles	Overage
Free Trial	\$0 (7 days)	N/A	25	N/A
Starter	\$99/mo	\$990/yr	150/mo	\$1.00/vehicle
Growth	\$299/mo	\$2,990/yr	1,000/mo	\$0.50/vehicle
Pro	\$549/mo	\$5,490/yr	2,500/mo	\$0.25/vehicle

3. BILLING AND PAYMENT TERMS

3.1 Billing Cycles

Monthly Subscriptions: Billed on the same day each month as your original subscription date. No long-term contract required.

Annual Subscriptions: Billed in full at the beginning of each annual period. Annual plans include 2 months free (equivalent to 10 months of service at the monthly rate). No long-term contract beyond the annual period.

3.2 Payment Methods

All payments are processed through Stripe, Inc. We accept major credit cards (Visa, MasterCard, American Express, Discover) and other payment methods supported by Stripe. You authorize TurnRPM to charge your designated payment method for all subscription fees, overage charges, and applicable taxes.

3.3 Overage Charges

If you exceed the vehicle limit included in your subscription plan during any billing period, you will be charged the applicable overage rate for each additional vehicle. Overage charges are calculated at the end of each billing period and charged to your payment method on file.

3.4 Taxes

All prices are exclusive of applicable taxes. You are responsible for paying all taxes, levies, or duties imposed by taxing authorities. TurnRPM will collect applicable sales tax where required by law.

3.5 Failed Payments

If a payment fails, we will attempt to process the charge again and notify you of the failure. If payment cannot be collected after multiple attempts, we reserve the right to suspend or terminate your access to the Services until payment is received.

4. FREE TRIAL TERMS

4.1 The Free Trial provides 7 days of access to the TurnRPM platform with a limit of 25 vehicles.

4.2 A valid credit card is required to start the Free Trial. You will not be charged during the trial period.

4.3 At the end of the 7-day trial period, your subscription will automatically convert to the Starter plan at \$99/month unless you cancel before the trial ends.

4.4 You may cancel the Free Trial at any time before the trial period ends without being charged.

4.5 Free Trials are limited to one per organization. TurnRPM reserves the right to determine Free Trial eligibility.

5. PLAN CHANGES AND UPGRADES

5.1 Upgrades

You may upgrade your subscription plan at any time. When upgrading, the new plan pricing takes effect immediately, and you will be charged a prorated amount for the remainder of your current billing period.

5.2 Downgrades

You may downgrade your subscription plan at any time. Downgrades take effect at the beginning of your next billing period. No refunds or credits are provided for the current billing period.

5.3 Annual to Monthly Conversion

If you are on an annual plan, you may switch to monthly billing at the end of your annual term. No refunds are provided for unused portions of annual subscriptions.

6. CANCELLATION AND REFUNDS

6.1 Cancellation

You may cancel your subscription at any time through your account settings or by contacting us. Cancellation takes effect at the end of your current billing period, and you will retain access to the Services until that date.

6.2 Refund Policy

Monthly Subscriptions: No refunds are provided for partial months. You will retain access through the end of your current billing period.

Annual Subscriptions: Annual subscriptions are non-refundable. If you cancel an annual subscription, you will retain access through the end of your annual term.

6.3 Data After Cancellation

Upon cancellation, your data will be retained for 30 days after your subscription ends, during which time you may reactivate your account. After 30 days, your data may be permanently deleted in accordance with our Privacy Policy.

7. INTEGRATIONS AND DATA IMPORT

7.1 DMS Integration via Automated Reports

TurnRPM supports integration with your Dealer Management System (DMS) through automated email reports. If your DMS supports automated report delivery, you may configure it to send reports to your designated TurnRPM email address for automatic data import.

7.2 Microsoft 365 Integration

Our automated report processing utilizes Microsoft 365 (O365) services. By using this integration feature, you acknowledge that data transmitted via email may be processed through Microsoft's cloud infrastructure in accordance with Microsoft's terms of service and privacy policies.

7.3 Custom Integrations

Custom integrations are available for Pro plan subscribers. Custom integration setup, maintenance, and support are subject to additional terms and may require a separate integration agreement.

7.4 Integration Data Responsibility

You are responsible for the accuracy and completeness of data imported through any integration method. TurnRPM is not liable for errors, omissions, or issues arising from incorrectly formatted or incomplete data imports.

8. SERVICE AVAILABILITY

8.1 TurnRPM strives to maintain high availability of the Services but does not guarantee any specific uptime percentage. The Services may be temporarily unavailable due to scheduled maintenance, updates, or circumstances beyond our control.

8.2 We will make reasonable efforts to provide advance notice of scheduled maintenance that may affect service availability.

8.3 TurnRPM shall not be liable for any damages or losses resulting from service interruptions or unavailability.

9. PRICE CHANGES

9.1 TurnRPM reserves the right to modify subscription pricing at any time. Price changes will not affect current billing periods for existing subscribers.

9.2 We will provide at least 30 days' notice before any price increase takes effect for existing subscribers. Notice will be provided via email to the address associated with your account.

9.3 If you do not agree to a price change, you may cancel your subscription before the new pricing takes effect.

10. CONTACT INFORMATION

For questions about billing, subscriptions, or these Subscription Terms, please contact us at:

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